



## Privacy Policy

Last Updated: 31 May 2024

### Overview:

At ServGo, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines the types of information we collect, how we use it, and the measures we take to safeguard your data.

### Information Collection and Use:

To enable us to offer our hosting services, we gather a variety of information. This comprises private data for the purpose of creating an account, payment information for Stripe, PayPal, and PaymentWall transaction processing, and Intercom communication data for customer service.

### Use of Third-Party Services:

To improve our services, we include other services like WHMCS, Stripe, PayPal, PaymentWall, and Intercom. To offer our hosting services and handle payments, your information could be shared with these services.

You have the right to access, correct, or delete your personal information. If you have any privacy-related concerns, please contact us at [legal@sync.com.my](mailto:legal@sync.com.my).

### Security Measures:

We safeguard your information against unauthorized access, disclosure, modification, and destruction by implementing industry-standard security procedures.

### Cookies and Tracking Technologies:

We may use cookies and other tracking technologies to improve your online experience. Through the settings of your browser, you may control your cookie choices.

### Legal Basis:

Our data processing activities are based on the legal requirements outlined in applicable regulations, such as GDPR.

This Privacy Policy is effective as of 10 November 2023 and may be updated periodically. Please review this policy regularly for any changes.

### Contact Information:

Please get in touch with us at the following information if you have any queries or complaints about our privacy policy:

- Telephone: +60-11-6301-4690
- Email: [legal@sync.com.my](mailto:legal@sync.com.my)

You acknowledge and agree that the terms and conditions set out in this privacy policy statement shall apply to your use of our website and services. This statement may be updated or changed as necessary by ServGo. Please visit this page frequently for updates.