



## Terms of Use

Last Updated: 31 May 2024

### Overview:

At ServGo, we hope to offer a safe hosting experience. You accept the following Terms of Use by using our services. Please carefully read these terms, and do not use our services if you disagree with any of them.

### Account Cancellation:

If we at ServGo believe that a customer's account presents a risk to our company because of fraudulent activity, we have the right to discontinue services. If any activity is found to be fraudulent, it will be looked at very extensively, and services might be stopped without warning.

### Termination for Unfair Usage:

We reserve the right to terminate services if a user is found to be abusing our servers or engaging in unfair usage practices. This includes activities that significantly impact the performance of our services for other users.

### Prohibited Behavior:

We maintain a polite atmosphere at ServGo for every user. Personal attacks, improper conduct, and disruptive behaviour in live chat, ticketing systems, or other customer support channels will result in the immediate suspension of your account and denial of service.

### Database Services through Pterodactyl Panel:

Via the Pterodactyl panel, we provide quick database service. It's important to realize that we offer our database services free of charge. As a result, we disclaim all liability for any loss or damage to MySQL data. Furthermore, you may not use our MySQL services for personal projects, such as private websites, and may only utilize them for server-related needs.

### Limitation of Liability:

ServGo disclaims all responsibility for any data loss, information dissemination, or interruption, including loss resulting from unauthorized access to our server systems or other data loss. Any delays, disturbances, or interruptions in service at any point in time are not our responsibility.

### Contact Information:

Please get in touch with us at the following information if you have any queries or complaints about our terms of use:

- Telephone: +60-11-6301-4690
- Email: [legal@sync.com.my](mailto:legal@sync.com.my)

You acknowledge and agree that the terms and conditions set out in this terms of use statement shall apply to your use of our website and services. This statement may be updated or changed as necessary by ServGo. Please visit this page frequently for updates.